



INTERPRETATION SERVICES AND COVID-19 VACCINE DISTRIBUTION

Learn how Lionbridge services can ease language barriers in vaccine distribution, ensuring that the process is fair, equitable and inclusive for all who need to be vaccinated.



STAGE 1

PRE-VACCINATION

STEPS FOR PATIENT

- 1 Patient gets information on vaccine availability via website, app or phone call
- 2 Patient makes an appointment for a vaccine via website, app or phone call
- 3 Patient receives reminder via text, email or recorded phone message

HOW LIONBRIDGE SUPPORTS MULTILINGUAL COMMUNICATION

- Website localization
- Telephonic interpretation
- Enhanced Machine Translation for text and email
- Multilingual support for chat, text and email

STAGE 2

VACCINATION

STEPS FOR PATIENT

- 1 Patient receives the vaccine, following instructions and asking questions of the medical professional
Patient is monitored for any possible reactions
- 2 Patient receives receipt with information on second vaccine and type of vaccine they received

HOW LIONBRIDGE SUPPORTS MULTILINGUAL COMMUNICATION

- Telephonic interpretation
- Receipt translation

STAGE 3

POST-VACCINATION

STEPS FOR PATIENT

- 1 Patient reports any side effects via website or phone call

HOW LIONBRIDGE SUPPORTS MULTILINGUAL COMMUNICATION

- Telephonic interpretation
- Enhanced Machine Translation for text and email

If you are involved in vaccine distribution and need multilingual support, Lionbridge is here to help. Our 20 years of experience in interpretation, translation and localization make us the perfect partner in disseminating crucial information in hundreds of languages.