

AI-POWERED INTERPRETATION SERVICES



Lionbridge combines AI technology with a commitment to inclusion, community well-being, and operational excellence. Our AI and language solutions offer support in 30+ languages. We help ensure you impart accurate and clear information to your target audience.

AI Interpretation Support

Our strategy emphasizes responsible and measured AI deployment for maximum impact points of your system. We improve personalized, quality communication anytime and anywhere.

- AI interpretation agents in 30 languages and counting
- HIPAA-compliant models for Healthcare
- Can operate on-premises if needed

AI-Assisted Translation and Content Creation

We offer a suite of AI-assisted and machine translation (MT) solutions tailored to meet your needs and enhance written communication.

- Instant, fully automated AI translation
- Authentic, multilingual content generation
- AI-generated and human-reviewed translation workflows
- AI-powered quality review

Ensure Responsible AI Usage

Responsible AI deployment is paramount in meeting ethical standards. These are Lionbridge's guiding principles:

- **Rigorous training data validation:** All datasets must be verified as unbiased, diverse, inclusive, and accurate to the highest standard.
- **Output evaluation:** Human reviewers must validate AI-created content for accuracy before live deployment (plus ongoing monitoring).
- **Use case evaluation:** Collaborative evaluation of use case before deployment, including developers, users, and regulatory roles. Ensures maximum transparency and AI trust.

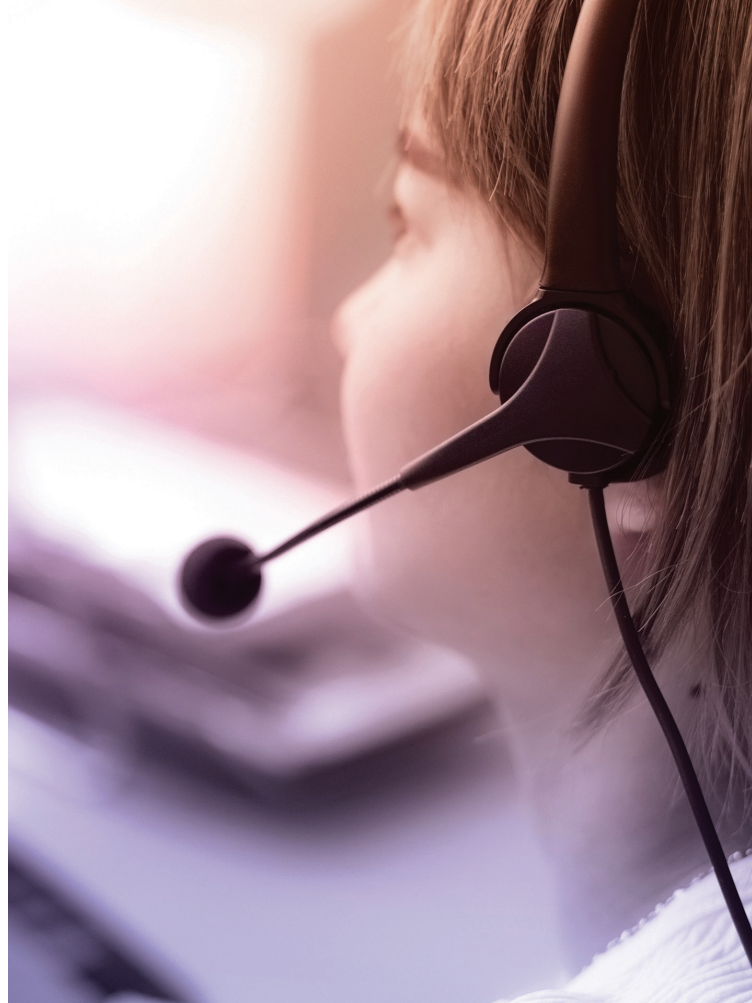
USE CASES

Appointment Scheduling
Customer Service
Billing Questions
Help Desk
Survey & Feedback Collection
Community Event Announcements
HR Resource and Onboarding Support

○ Rely on Us for AI and Human-Powered Interpretation Solutions

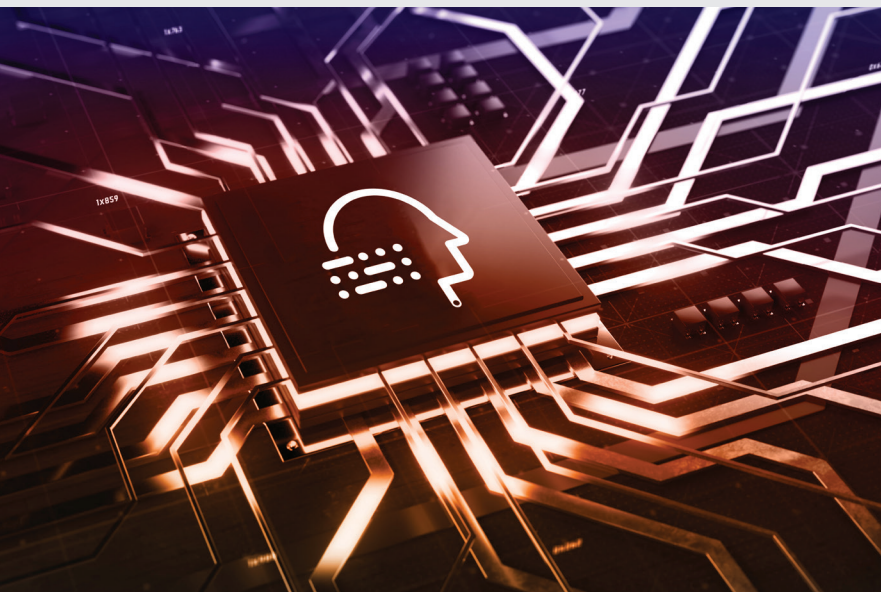
The role of human interpreters is critical — AI-powered and otherwise. We provide customers with high-quality human interpretation in situations where context, empathy, experience, and accuracy are vital.

- Real-time routing, language detection, and AI quality call monitoring
- Real-time translation
- AI-assisted translation and Smart MT into 200+ languages
- AI integration to support Chatbots, WhatsApp, and SMS API integrations
- Custom LLM development, including:
 - Prompt engineering (including multilingual)
 - RAG integrations, LLM model fine-tuning
 - AI application creation and deployment



Enrich Healthcare Communication and Access for Linguistically and Culturally Diverse Patients

- » Enhance operational efficiency for quality care delivery at scale
- » Ensure regulatory and health equity compliance, including HIPAA/PHI and CMS standards
- » Drive responsible cost savings via intelligent automation and a focus on improved member and provider experience



Get Started

Ready to enhance patient outcomes via our customized AI and human-powered interpretation solutions? Reach out to Lionbridge today.

LEARN MORE