Professional interpretation, clinical expertise, and scalable language access to enhance LEP patient outcomes.

## $\dashv$ Empower Providers, Support Patients, and Maintain Compliance $\dashv$

Clinical quality and a seamless patient experience are crucial for healthcare interpretation.

Our interpretation services for Epic help your providers and staff:



Spend more time with patients



Reduce time recording information via automatic call data capture



Ensure accurate, comprehensive conversations with patients, caregivers, and families



Maintain compliance



Improve customer service for reporting and billing operations

## Why Lionbridge?

Rely on Lionbridge's language line services in Epic for:

- 380+ languages
- Rare and indigenous languages
- One-tap access from patient chart
- · Telehealth and in-person support
- · White-labeled delivery under your brand
- Automatic capture of call data for efficient reporting and billing

- HIPAA compliance
- PHI compliance
- Compliance with language access requirements under Title VI and Section 1557
- Support for various clinical environments, including in-person visits and telehealth appointments
- Integrations into any content management system, including: SMS, WhatsApp, chatbots, virtual assistants



## ⊢ Lionbridge's Interpreters Are ├



Medically qualified



Specialized in many clinical areas, including: oncology, OB-GYN, behavioral health, critical care, and more



Continuously trained



Rigorously monitored and evaluated for accuracy, professionalism, and ethics

## → Some of Our Long-standing Customers +













