TECHNICAL DATA SUPPORT SERVICES

Reduce Time and Cost Spent on Non-Core Tasks and Improve Performance of Your Content

When you're focused on increasing your organisations productivity or improving the quality and efficiency of your content output, Lionbridge can partner with you to streamline your operations.

Expand your overall capacity and ensure your in-house teams can focus on core tasks by shifting content creation and Technical Data Support Services (TDSS) to a fully-managed model with local, onshore and offshore scalability.

LIONBRIDGE

Lionbridge Technical Content and TDSS services are a low-cost, high-quality alternative to adding headcount that will accelerate product development, time to market and extract more from your in-house product teams with solutions for:

- Content and technical documentation creation
- Illustrations, graphics and multimedia content creation
- Project management, coordination and consultancy
- Content publishing and web-publishing
- Part catalogue creation and configuration management support
- Business and process improvement initiatives, value stream mapping
- Quality KPI collation and reporting
- Data capture and reporting
- Creation of standard engineering reports (technical instructions, right first time, defects per unit, etc.)
- Engineering, product and design team support services
- Concession support
- First and last article inspection process reporting
- Database and data tracking tool creation

Lionbridge uniquely offers the combination of technical, content creation, administration and complete translation services plus engineering and project management expertise and capability.

Get More From Your Teams

The Lionbridge managed services model for TDSS helps organisations do more.

- Offload and release significant time and capability back to the business
- Focus effort on core tasks
- Increase value and enable global scalability of your operations and technical documentation

Optimize the creation, management and maintenance of customer reports, databases and all aspects of technical administration. The Lionbridge TDSS model offers fully managed, scalable resourcing that flexes to fit your needs:

- On-site presence (client sites)
- Remote work (Lionbridge global offices)
- Offshore (low-cost)
- Crowd solution (web-based)
- 'Rightshore' and blended solution options – the best combination for your unique business
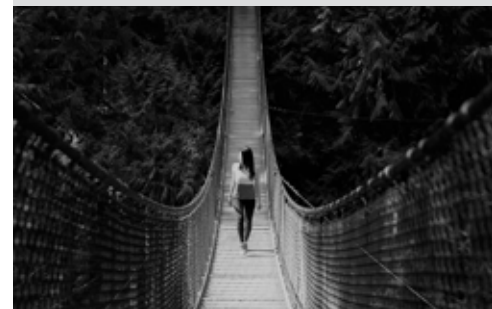
It's estimated our engineers spend 65% of their time on non-engineering administrative tasks.

R&D Manager, Fortune 500 Construction Equipment Manufacturer

Choose Lionbridge for:

- Content, technical documentation, publishing support, drafting and design, app development and testing and translation services

- Extensive experience with services for customers across consumer products, technology and software documentation, agricultural, aerospace, automotive, heavy machinery, marine, energy and power and defence markets

- Six Sigma lean methodology and ISO certifications

- 24/7 follow-the-sun model and secure, multi-shore facilities

- 6000+ dedicated employees in 27 countries

- The world's #1 globalization company

Get Started

Contact us today to learn more about how Lionbridge managed services for TDSS can help your organisation meet key product development and delivery milestones.

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